Tariffs		Basic	Premium
	Basic fee per year	**€ 0.00**	**€ 240.00**
	Fee per system/modul and year	**€ 290.00**	**€ 200.00**
Support	Setup assistance	✓	✓
Support	Software updates	✓	✓
Support	Technical support	✓	✓
Support	Specified contact person	x	✓
Support	Support by email	x	✓
Support	Special services (e.g: Setting up a databank)	x	✓
Software / Service	mobee® 360 platform **BASIC version** incl. mobee® scale (manual body data collection)	✓	✓
Software / Service	mobee® 360 platform **PREMIUM version** (theme-/cross-module functions & various interfaces)	x	✓
Software / Service	mobee® scale **PREMIUM version** including InBody, Futrex interface and risk factor assessment	x	✓
Software / Service	my mobee® Business Portal (Basic version)	✓	✓
Software / Service	my mobee® App	x	✓
Software / Service	my mobee® Business Portal (Premium version)	x	✓
Software / Service	Software module syn.core for data synchronization	x	✓
Software / Service	Premium module Cockpit including timeline, all-in-one reporting, data sharing via QR code	x	✓
	Basic marketing kit (logos, product pictures, etc. for website or social media usage)	✓	✓
	Additional software licenses	0	1

Automatic prolongation for 12 months if not cancelled 2 months prior to ending date. Prices net of taxes; valid as of April 2024

Frequently asked questions

Is it possible to buy products from the mobee® platform without a service contract?
> *No, the service contract is always a mandatory part of the purchase.*

Is it possible to use the software after the contract has expired?
> *Yes, the software can still be used with the version valid at the time the contract ends. However, all premium functions of the Premium tariff will be discontinued at the end of the contract term.*

Does the callback service and the handling via a support form work?
> *Our service is consistently rated excellent (see Google review on mobee® 360: 100% 5 stars).*

Support: Hours of operation & How to contact

Support request via https://www.mobee.de/en/support/
Callback service: Mo.-Fr.: 9 a.m.-12 a.m. 1 a.m.-4p.m. CET
(except on Luxembourg public holidays and closing days)

Detailed explanation of the above services can be found in our current product catalog.